



In recent days, Busey has received outreach from customers who have received fraudulent text messages requesting a password reset for their account. The text appears to be from our organization and includes a link and/or phone number to make the update. **Busey will never send a text making such a request and these are attempts by scammers to fraudulently obtain your account information.**

To help protect your personal information, please keep the following in mind:

- **Do not respond, click/open any links or download/open any attachments** from someone claiming to be with Busey—especially if you did not initiate the request.
- **Do not share your account credentials, password or PIN**, or give anyone access to your device. Busey associates **will not** contact you and request this information.
- **Regularly monitor your accounts and transactions**, and immediately report any unauthorized activity by visiting a local Busey [Service Center](#) or contacting our [Customer Care team](#) immediately.
- **Enroll in [Busey eBank alerts](#)** to be notified of account activity.
- **Visit our [Money Matters blog](#)** to learn more about protecting yourself from fraud.

If you believe you've been the victim of fraud or a scam on a Busey account, contact our [Customer Care team](#), reach out to your Relationship Manager or visit your local [Service Center](#) to place a fraud alert on your account.

Busey continues to work in partnership with our valued customers to provide you with the knowledge and resources you need to help reduce your potential exposure to fraudsters.