



**FOR IMMEDIATE RELEASE**

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**PRESS RELEASE**

**HSHS St. Joseph's Hospital Highland Named a  
Top Hospital for Nurse Communication**

**HIGHLAND, Ill.** — HSHS St. Joseph's Hospital Highland was recently named for being among the best in the country in an important area of patient satisfaction – nurse communication.

The hospital was recently highlighted by *Becker's Hospital Review*, a leading source of information on critical issues in health care, in their list of the best hospitals for nurse communication in each state.

Based on the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) patient survey data from the Centers for Medicare & Medicaid Services (CMS), HSHS St. Joseph's Hospital Breese made the list of top hospitals nationwide for [nurse communication](#). The nurse communication star rating combines data from three HCAHPS survey questions which summarizes how well patients feel that their nurses explained things clearly, listened carefully to the patient, and treated the patient with courtesy and respect.

Teresa Cornelius, DNP, RN, CENP, chief operating officer and chief nursing officer at HSHS St. Joseph's Hospital, shared, "These continued survey results demonstrate the relentless efforts of our nursing staff to always communicate with compassion and concern. Utilizing a rounding process for patients that includes team members from all disciplines – physicians, nurses and case management – to ensure that patients and families fully understand their plan of care and discharge instructions is just one example of this. This allows patients to receive consistent communication as well as an opportunity to ask questions so they can make the most informed decisions about their care," she said.

For more information about HSHS St. Joseph's Hospital Highland, visit [stjosephshighland.org](http://stjosephshighland.org).

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**About Hospital Sisters Health System**

Hospital Sisters Health System's (HS) mission is to reveal and embody Christ's healing love for all people through our high-quality Franciscan health care ministry. HS provides state-of-the-art health care to our patients and is dedicated to serving all people, especially the most vulnerable, at each of our physician practices and 15 local hospitals in two states – Illinois (Breese, Decatur, Effingham, Greenville, Highland, Litchfield, O'Fallon, Shelbyville and Springfield) and Wisconsin (Chippewa Falls, Eau Claire, Oconto Falls, Sheboygan and two in Green Bay). HS is sponsored by Hospital Sisters Ministries, and [Hospital Sisters of St. Francis](#) is the founding institute. For more information about HS, visit [hshs.org](http://hshs.org). For more information about Hospital Sisters of St. Francis, visit [hospitalsisters.org](http://hospitalsisters.org).